HealthReach Community Health Centers

OUR MISSION

To provide high quality, affordable, patientcentered healthcare in the medically underserved communities of Central and Western Maine

FAST FACTS

HealthReach Community Health Centers is a group of twelve Federally Qualified Health Centers located across Central and Western Maine. A private non-profit with a 47-year history, HealthReach is funded by patient fees, grants, private donations, and by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS). HealthReach provides primary care services for the whole family. In 2021, HealthReach served over 26,000 Maine residents and visitors – regardless of insurance status or ability to pay. We strive to be the provider, employer, and healthcare partner of choice in each of the communities we serve.

GREAT FAMILY HEALTH CARE

Dedicated clinicians deliver high-quality medical and behavioral healthcare to our patients. All of our practices have achieved National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home (PCMH) Recognition. The PCMH is a model of care in which the HealthReach clinical team partners with you as the patient to determine and meet your healthcare goals. Your care is centered on you as the patient. Our process ensures safe, comprehensive, well coordinated, accessible, and high-quality care for all of your medical needs.

AFFORDABLE

HealthReach services are available to everyone, regardless of ability to pay. To ensure access for everyone, HealthReach accepts Medicare, MaineCare, and major insurance providers. In addition, an Affordable Care Program (sliding fee scale) is available to both uninsured and underinsured residents. Staff are available who can help you apply to programs (including the Health Insurance Marketplace) that assist with the cost of healthcare services and medications.

CLOSE TO HOME

HealthReach serves families from 9 of Maine's 16 counties - Androscoggin, Franklin, Kennebec, Knox, Lincoln, Oxford, Sagadahoc, Somerset, and Waldo. In 2021 we saw over 87,500 patient visits. We work closely with four hospitals located in our service areas: Franklin Memorial Hospital (Farmington), MaineGeneral Medical Center (Augusta), Redington-Fairview General Hospital (Skowhegan), and Stephens Memorial Hospital (Norway). We also collaborate with local organizations, state agencies, and individuals who deliver crisis, health, psychosocial, education, social service, and other complementary supporting services to area residents.

SERVICES PROVIDED

HealthReach provides comprehensive primary and preventive care services to children and adults - including care for acute and chronic illnesses, checkups, school and sports physicals, immunizations, family planning, and lab services. Services available to our health center patients include:

- Women's Health
- Men's Health
- Pediatric Services
- Counseling
- Care Management
- Referrals

• General Substance

Use Disorder

Treatment

Adult Psychiatric

Medication

Management

Some health centers also offer osteopathic manipulative therapy, Medication Assisted Treatment (MAT), podiatry, general dentistry, joint injections, and Department of Transportation physicals.

OUR VALUES & STANDARDS OF BEHAVIOR			
Respect	Service	Empathy	Teamwork
Excellence	Professionalism	Communication	

Belgrade Regional Health Center – Established 1977. <u>www.BelgradeCHC.org</u> Outpatient practice – 2,000+ users • 7,200+ visits in 2021

Bethel Family Health Center – Established 1979 and joined HealthReach 1999. www.BethelCHC.org Outpatient practice – 3,100+ users • 12,900+ visits in 2021

Bingham Area Health Center – Established 1975. www.BinghamCHC.org
Outpatient practice – 1,200+ users • 4,200+ visits in 2021

□ Dental Center – Reopened 2008 – 1,500+ users • 2,600 visits in 2021

Bulldog Health Center (Fairfield) – Established 2021.

Outpatient practice – just opened in Fall 2021 within the Lawrence Senior High School!

Lovejoy Health Center (Albion) – Established 1978. <u>www.LovejoyCHC.org</u> Outpatient practice – 3,100+ users • 11,100+ visits in 2021

Madison Area Health Center – Established 1977. <u>www.MadisonCHC.org</u> Outpatient practice – 2,100+ users • 8,600+ visits in 2021

Mt. Abram Regional Health Center (Kingfield) – Established 1986. www.MtAbramCHC.org Outpatient practice – 1,200+ users • 3,900+ visits in 2021

Rangeley Family Medicine – Established 1994. www.RangeleyCHC.org Outpatient practice – 1,400+ users • 3,200+ visits in 2021

Richmond Area Health Center – Established 1977. <u>www.RichmondCHC.org</u> Outpatient practice – 2,200+ users • 7,600+ visits in 2021

Sheepscot Valley Health Center (Whitefield) – Established 1980. www.SheepscotCHC.org Outpatient practice – 2,800+ users • 8,800+ visits in 2021

Western Maine Family Health Center (Livermore Falls) – Established 1987. <u>www.WesternCHC.org</u> Outpatient practice – 1,900+ users • 6,800+ visits in 2021